MyAssistant generates and distributes dozens of reports automatically

Founded in 1986, MCC Construction is a construction management/general contractor primarily working with the U.S. federal government. MCC began using Sage Timberline Office in 1995 and purchased MyAssistant in 2009 to automatically generate and distribute reports. MCC's Walter Crummy, CFO, and Shelly Abeyta, Accounting Supervisor, report:

"Prior to MyAssistant we were trying to distribute reports to site people around the country. We were using several different programs or processes to make it happen and they were not stable. It was always an adventure on Tuesday morning after the Monday night reports went out to see if they actually were sent and who received them. So fixing that process was a high priority."

"Now MyAssistant automatically sends our reports. There are several different positions in our company that receive reports regularly—for example a project manager, a contract manager, and a superintendent. Each project manager gets seven separate reports, and there are probably 30 emails generated by MyAssistant and each email has six to seven reports attached to it."

"For example, MyAssistant sends a project management report that tells [the email recipient] where their job stands, a committed cost report, a job to date cost report, and an accounts receivable aging report. We also send out a report with data in the body of each email that indicates which subcontractor's certificates of insurance have expired so that they can follow up and get the renewal certificate in."

"We also send other reports to management and others within our company. We usually copy a regional vice president on the reports that go to the individual project managers."

"Everything now gets sent automatically. MyAssistant sends out all our reports Monday evenings, and the response has been great—our employees are getting everything they need. It's much more stable than our old processes and works well. We had a lot of help from Dennis Stejskal [a Sage Timberline Office Consultant]—he did a very good job."

Dennis Stejskal (Director, The Rand Group) adds: "MyAssistant automated the generation and distribution of dozens of MCC's reports. They have a complex reporting matrix that defines who gets which reports under certain conditions, and what data those reports contain. MyAssistant was able to accommodate their desired process, and the accuracy of the produced reports is a considerable improvement on their old process."

Walter continues: "Creating and sending reports is the primary way we use MyAssistant. We're in the process of designing an over\under billings report in Crystal that we can send out on a regular basis. And we will add more reports that go out to site people. But we know MyAssistant does a lot more, and we're going to start using it in house for internal alerts and notifications to our staff."

"The best thing about MyAssistant is that it's automated our report distribution—it generates each report and automatically sends it to the person it's supposed to go to, and the data within each report is correct. Before MyAssistant it was hit or miss whether the reports actually went out and were correct. MyAssistant has helped us a great deal."

CUSTOMER
MCC Construction

INDUSTRY
Construction Management
General Contractor

LOCATION
Greenwood Village, CO

INNOVATIVE SOFTWARE DESIGN
Founded in 2004, Innovative Software Design provides products and services that extend the power of Sage Timberline Office. The people behind ISD have more than sixty years of experience at Sage Timberline and are inspired by creating innovative solutions that help businesses be more productive.

INNOVATIVE SOFTWARE DESIGN